

7 MOST CRITICAL JOB SKILLS REQUIRED

No. 1 Critical Thinking (found in 9 out of the 10 most in-demand jobs)

Using logic and reasoning to identify the strengths and weaknesses of alternative solutions, conclusions or approaches to problems.

No. 2 Complex Problem Solving (found in 9 out of the 10 most in-demand jobs)

Identifying complex problems and reviewing related information to develop and evaluate options and implement solutions.

No. 3 Judgment and Decision-Making (found in 9 out of the 10 most in-demand jobs)

Considering the relative costs and benefits of potential actions to choose the most appropriate ones.

No. 4 Active Listening (found in 9 out of the 10 most in-demand jobs)

Giving full attention to what other people are saying, taking time to understand the points being made, asking questions as appropriate and not interrupting.

No. 5 Operations and Systems Analysis (found in 5 out of the 10 most in-demand jobs)

Determining how a system or operation should work and how changes in conditions, operations and environments will affect outcomes. Understanding the needs and product requirements of a particular design.

No. 6 Monitoring (found in 5 out of the 10 most in-demand jobs)

Monitoring and assessing performance of yourself, other individuals or organizations to make improvement or take corrective action.

No. 7 Sales and Marketing (found in 2 out of the 10 most in-demand jobs)

Knowledge of principles and methods for showing, promoting and selling products or services. Includes marketing strategy and tactics, product demonstration, sales techniques and sales control systems.